Complex Care, Made Manageable

Wellspring Personal Care and Consultants on Disability are excited to announce our new collaboration, Complex Guardianship Support. This new collaboration brings our complementary strengths and over 120 years of experience together to provide a full spectrum of services for individuals with complex guardianship needs.

Wellspring Personal Care provides nurse-supervised home care to ensure safety, health, and daily support. Consultants on Disability offers expert case management to coordinate services, monitor outcomes, and meet legal and financial requirements. Together we streamline communication among care providers, guardians, and family members, delivering a coordinated, efficient, and accountable approach.

WE PROVIDE

- Integrated assessment, planning, and coordination for individuals with multifaceted medical, behavioral, or social needs.
- Streamlined communication among care providers, lawyers, and family stakeholders.
- Continuity of care across clinical, home-based, and administrative domains.
- Professional consultation and support for fiduciaries, attorneys, and court systems.
- Consistent, ethical, and client-centered decision-making across all areas of service.

CASE EXAMPLE 1: Complex Medical Needs

Challenge: A court-appointed guardian was overwhelmed managing a client with multiple chronic illnesses, frequent medication changes, and repeated hospitalizations.

Our Solution: Our nurse and physician team reviewed the medical history, streamlined medications, and worked directly with the client's specialists. The case manager coordinated follow-up appointments and ensured home health services were in place.

Outcome: Hospital visits were reduced, the client's health stabilized, and the guardian had clear, reliable updates to inform legal and financial decision-making.

CASE EXAMPLE 2: Social Isolation & Safety Risks

Challenge: A trustee managed the estate of an elderly client living alone. The client was isolated, declining cognitively, and repeatedly calling emergency services for minor concerns.

Our Solution: Our social worker assessed the home environment, arranged community support, and helped transition the client into an assisted living facility. The case manager maintained ongoing oversight to ensure continuity of care.

Outcome: The client became more socially engaged and safer, while unnecessary emergency service use was eliminated.

CASE EXAMPLE 3: Family Conflict

Challenge: A legal guardian was caught in the middle of family disagreements about the care of an adult client with disabilities.

Our Solution: Our team facilitated family meetings, provided neutral clinical assessments, and outlined a clear care plan based on the client's best interests. We also acted as the ongoing point of contact, reducing conflict for the guardian.

Outcome: The care plan was implemented smoothly, family conflict was minimized, and the guardian could fulfill their role without being pulled into disputes.

OUR TEAM

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